

COVID-19 Resource List

Service Type	Agency Name	Phone Number	Address	Services Provided	Hours	Languages	Eligibility Requirements	Additional Information
Employment	Arizona@Work(City of Phoenix West)	623-245-6200	3406 N 51st Ave, Phoenix, 85301	Arizona Career Readiness Credential (Free), vocational rehabilitation, services for veterans, apprenticeships, adult education and GED testing, migrant seasonal farm worker program, and disability access.	*Due to COVID-19, AZ@Work is asking that individuals do not come into any of the office spaces unless it is absolutely necessary. Mon-Fri 8am-5pm.	English, Spanish	These services are for people looking for employment and/or employers looking to hire.	All services are free of charge. they also offer free events such as resume writing workshops online.
Employment	Arizona@Work(Maricopa West)	602-372-4200	1840 N 95th Ave, Ste. 160, Phoenix, 85037	Arizona Career Readiness Credential (Free), vocational rehabilitation, services for veterans, apprenticeships, adult education and GED testing, migrant seasonal farm worker program, and disability access.	*Due to COVID-19, AZ@Work is asking that individuals do not come into any of the office spaces unless it is absolutely necessary. Mon-Fri 8am-5pm.	English, Spanish	These services are for people looking for employment and/or employers looking to hire.	All services are free of charge. they also offer free events such as resume writing workshops online.
Employment	Goodwill Career Center(Peoria)	602-535-4444	6750 W. Peoria Ave., Peoria, AZ 85345	No-Cost Services include: access to community resources, career assessments, computer and soft skills training, connections to job leads, interview skills developments, job search strategies, labor market information, one-on-one career coaching, onsite hiring events, and resume assistance.	mon-Thurs 9am-4pm	english, spanish, translation apps available	Individuals have to be at least 18, bring ID	Must wear mask, maintain social distancing. Helpful if client has flashdrive if they are making resumes or documents on the computer, but not necessary. Clients should have an email address in order to create an account on the system.
	Goodwill Career Center(Phoenix)	602-535-4444	515 N. 51st Ave. Phoenix, AZ, 85043	No-Cost Services include: access to community resources, career assessments, computer and soft skills training, connections to job leads, interview skills developments, job search strategies, labor market information, one-on-one career coaching, onsite hiring events, and resume assistance.	mon-Thurs 9am-4pm	english, spanish, translation apps available	Individuals have to be at least 18, bring ID	Must wear mask, maintain social distancing. Helpful if client has flashdrive if they are making resumes or documents on the computer, but not necessary. Clients should have an email address in order to create an account on the system.
Adult Education	Rio Salado Adult Education	(480) 517-8110	Adult Education locations currently closed for COVID	GED, English Language courses, and ACE, Transition to College, and Workplace Education Classes	*Due to COVID, all classes are offered online.			

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Behavioral/Mental Health	Mercy Maricopa Integrated Care	1-800-564-5465	*Mercy Maricopa is a website that offers lists of resources in the community.	COVID-19 Resource List, Information on Medication-Assisted Treatment for substance abuse disorders, Phoenix Community Resource List, Crisis Numbers, Opioid/Substance Abuse Crisis Lines, Prevention Resources, and information on Pregnancy Health.		English, Spanish	Must be eligible for AHCCCS to use Mercy's health plan. Must live in Gila, Pinal, or Maricopa County. You can apply for MercyCare for yourself, your family, or for someone else.	www.mercycareaz.org *Mercy Care is a health plan. They offer several different health plans based on the needs of the individual. Each different health plan has varying eligibility requirements.
Behavioral/Mental Health	Crisis Response Network	Crisis Line: 602-222-9444 Warm Line: 602-347-1100		Crisis Line, Warm Line, Eligibility and Care Services for SMI determinations, mobile teams, crisis transportation services, emergency room-based assessments, DCS Rapid Response and Crisis Stabilization Services, Telephone Follow-Up, and the Tragedy Support Line.	The Crisis Lines are available 24/7 365 days a year	English, Spanish, and a Translator Line.	There are no eligibility requirements for these services	www.crisisnetwork.org *COVID changes: the caller or the person whom the caller is speaking for may be asked about possible symptomology. If a face-to-face interaction is necessary, masks are required. For transportation, CRN is using ambulances and fire department vehicles.
Behavioral/Mental Health	Chicanos Por La Causa	623-247-0464	6850 W Indian School Rd, Phoenix, AZ 85033	Behavioral health, outpatient services, domestic violence services, HIV services, immigration, parenting, substance abuse, homelessness, housing counseling, neighborhood stabilization, rural housing, single- & multi-family housing, utility assistance, early childhood development, youth enrichment, community schools, scholarships, adult education, teacher appreciation, economic development, and advocacy.	Mon-Fri 8am-5pm	English & Spanish	Eligibility requirements vary based on the services that you use from CPLC.	www.cplc.org possibly closed due to COVID? Group and Individual Counseling: virtual groups and telehealth. Also provides food boxes, just call the number. Good email to contact for staff: elias.burboa@cplc.org *Also provide parenting education and counseling contact: Jennifer. goodall@parentingaz.org Community-Based DV Lead: marina.jessop@cplc.org *Work force solutions program: rhonda.carrillo@cplc.org virtual trainings and classes *soon to have utility and rent assistance
Behavioral/Mental Health	Jewish Family and Children's Services	623-486-8202	5701 W Talavi Blvd, Ste 180, Glendale 85306	Integrated Healthcare and Primary Care (telehealth options), counseling and behavioral health, domestic violence victim assistance, substance abuse counseling and recovery.	Mon-Thurs: 8am-7pm Fri: 8am-5pm	English, Spanish	Services available for all ages. AHCCCS, sliding scale fee based on income, do not have to be AZ resident	www.jfcsaz.org JFCS is using telehealth services to reduce face-to-face engagements. They also have cancelled all non-essential activities. Masks are required for clients who enter the building.

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Behavioral/Mental Health	Southwest Behavioral Health	602-997-2233	11221 N 28th Dr, Building E, Phoenix, AZ 85029	Outpatient behavioral health care, individual, family and couple counseling.	Mon-Fri 8am-6pm	English, Use interpretation lines	*accepts private pay, AHCCCS, MercyCare. Client must be AZ residents.	www.sbhs.org *Services being offered through telehealth. Currently a month long period for first scheduled appointment
Behavioral/Mental Health	Terros - Glendale Counseling	602-685-6000	6153 W Olive Ave, Glendale, AZ 85302	Primary Care, Counseling, Mobile Crisis, Free HIV/STI Service,	Mon-Thurs: 7:30am-8pm Fri & Sat: 7:30am-5pm	English, Spanish (only one Spanish-speaking therapist)	*Accepts AHCCCS, Medicaid, Medicare, *Individual just needs to call and make appointment, Terros therapists and counselors will determine eligibility and if they aren't eligible, they can provide referrals and resources out.	www.terros.org *Services being provided over the phone unless necessary. *We are holding groups in our largest group rooms and have our patients spread out according to the 6' radius. Some groups may be held outside.
Substance Abuse/Services & Treatment	Alcoholics Anonymous - Salt River Intergroup	24 hr hotline: 602-264-1341	Address depends on the location of meeting.	Open, Closed Meetings.	Hours depend on specific meeting		No eligibility requirements. *Above 18.	www.aaphx.org *Some meetings have been temporarily cancelled due COVID-19. Many meetings are still running. See the Find A Meeting Page for a list of available meetings. *Meetings will be enforcing the local government's COVID-19 precautions. 6' distancing, masks, sanitization.
Substance Abuse/Services & Treatment	Narcotics Anonymous	Help Line: 480-897-4636	Address depends on the location of meeting.	Open, Closed Meetings. Some meetings are gender-specific.	Address depends on the location of meeting.		*Above 18. See meeting details on website for meeting-specific requirements(i.e. gender-only meetings or closed meetings).	arizona-na.org *Some meetings have been moved to Zoom. *Some meetings require participants to bring their own chair. *Masks, sanitization, 6' distancing.
Substance Abuse/Services & Treatment	Aurora Behavioral Health	623-344-4400	6015 W Peoria Ave, Glendale 85302	Adult Inpatient Mental Health, Outpatient Mental Health, Detox and Chemical Dependency, Holistic Personalized Care, Adolescent Inpatient & Outpatient, Adolescent Detox and Chemical Dependency, Specialized Autism Unit, and Adolescent Holistic Personalized Care.	Open 24 Hours	English, some Spanish-Speaking Staff	*Accepts almost all major, private insurance companies. *AZ resident, must have ID	auroraarizona.org *Masks, frequent sanitization, 6' social distancing, groups are done in larger rooms for more space between individuals. Limitations on visitors for the in-patient programs.
Substance Abuse/Services & Treatment	Native American Connections	602-424-2060	4520 N. Central, Suite 100, Phoenix	Co-Ed Residential Treatment Center, AA meetings, Outpatient Services, Senior Housing	Office Hours: Mon-Fri 8am-5pm Walk-In Appt: Mon-Fri 8am-3pm	English, Spanish, and translation services for other language		www.nativeconnections.org *Residents are encouraged to bring their dependent kids.

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Behavioral/Mental Health & Substance Abuse	Banner Thunderbird Medical Center - behavioral Health	(602) 865-5555	5555 W Thunderbird Rd, Glendale, AZ 8530	Adult Inpatient, Adolescent and Adult Outpatient, Chemical Dependency & Detox, Adult Mental Health (LGBTQ+ Specific), Post-Partum Services	Open 24 hours	English, Spanish		https://www.bannerhealth.com/locations/glendale/banner-thunderbird-medical-center/behavioral-health
Behavioral/Mental Health	ValleyWise Behavioral Health Center	(602) 655-1000	5102 W Campbell Ave, Phoenix, AZ 85031	Adolescent and Young Adult Psychosis, Integrated Behavioral Health Care, Mercy Care Services, Inpatient Services, Community Treatment, Mental Health Assessment and Treatment	Open 24 Hours	English, Spanish, may use translator lines for additional support	AZ Residents	Accept many major commercial, Medicaid and Medicare insurances. Our agreement with each is different, so the services and costs covered vary based on your insurance provider. https://valleywisehealth.org/locations/behavioral-health-center-maryvale/
Behavioral/Mental Health	Arizona's Children Association	602.234.3733	3636 N Central Ave, Suite 200, Phoenix *Behavioral Health location: 7910 W. THOMAS ROAD, SUITE 103 & 112, Phoenix	Trauma Specialty Services, Outpatient Services, Family Education	Mon-Fri: 8am-5pm	English, Spanish	AZ Residents	https://www.arizonaschildren.org/behavioral-health/
Food/Clothing Bank	Vineyard Food and Clothing	623-934-4000	6250 W. Peoria Ave., Glendale 85302	Food; clothing is not being provided at this time; hygiene and/or baby items are also available	Mon, Tues, & Thurs at 7pm and Wed, Fri, Sat, & Sun at 9am		Picture ID and proof of residence required. May receive food twice in a calendar month.	"First come, first served" first 35 households with clothing and first households with food. Crisis request is available for families who are unable to pick-up
Food/Clothing Bank	Hope for Hunger Food Bank	602-773-4344	5605 N. 55th Ave., Glendale 85301	Food	Mon - Fri 8am-12pm		Picture ID and proof of residence required.	No zip code restrictions. Drive thru only
Food/Clothing Bank	Salvation Army-Glendale Corps	623-934-0469	6010 W. Northern Ave., Glendale 85301	Food; currently does not have funding for utility or clothing assistance	Mon, Wed, Thurs, & Fri 9:30am - 2p Tuesday 9:30 -12p		Picture ID and proof of residence. May receive food once in a calendar month.	
Food/Clothing Bank	West Valley Community Food Pantry	623-848-8278	7205 N. 51st Ave., Glendale 85301	Food box, clothing when available	Mon, Wed, & Thurs 9am - 12pm		Photo ID; Zip Codes 85301, 85302, 85303, 85304, 85305, 85306, 85307, 85308, 85309, 85310, 85345, 85017, 85019, 85031, 85033, 85035	
Meals for Kids	La Piazza	623-847-3301	5803 W. Glendale Ave., Glendale, AZ	Pasta, fruit, and salad to children who rely on school lunches	Tues - Fri 11am-2pm			
Housing	Family Housing Hub	602-595-8700	3307 E. Van Buren St. #108, Phoenix 85008	Connects families to homeless shelters; no utility or rental assistance	Mon 8a - 7p, Tues - Thurs 8a-4p, and Fri 10a - 4p	English, Spanish	Families with children under 18 years	There is currently a waitlist; can be anywhere between 1 day to 1 month

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Housing	Glendale Community Housing	623-930-2180	6842 N. 61st Ave., Glendale 85301	Public housing and Section 8 Housing Voucher	Mon - Fri 8am- 5pm	English, Spanish	Glendale resident or working or hired to work in Glendale; income limitations	Application for Section 8 will be accepted on Tues. 10/8 and Thurs. 10/10 8:30a - 4:30p ONLY; must call 623- 930-2199 to apply
Housing	Consumer Financial Protection Bureau - CARES Act Mortgage Forbearance			Mortgage and rent assistance		English, Spanish, Tagalog, Vietnamese, and two other languages	Mortgages that are federally or GSE-backed. Tenants living in federally subsidized housing or are renting from an owner who has a federally or GSE-backed mortgage	consumerfinance.gov/coronavirus/mortgage-and-housing-assistance/
Housing	AZ Department of Housing - Save Our Home AZ	1-877-448-1211		Provides principal reduction assistance, monthly mortgage subsidy assistance, or second lien elimination assistance to prevent foreclosure	Mon - Fri 8am- 5pm	English, Spanish	Program Qualification Self-Assessment is available on the website saveourhomeaz.gov/self-assessment	
Housing	AZ Department of Housing - Rental Eviction Prevention Assistance			Rental eviction prevention assistance		English, Spanish	Arizona renter household who have suffered a substantial loss of income resulting from COVID-19 and do not have financial resources to cover their rent. Program Qualification Self- Assessment is on available on the website. saveourhomeaz.gov/ra	Families should first contact their on-site manager or lease agent if they have concerns about paying their rent or facing eviction. May apply by telephone by calling 211 or visiting housing.az.gov/general-public/eviction-prevention-assistance
Parenting Assistance/Family Learning	AZ Department of Child Safety	1-877-543-7633 Option 3						dcs.az.gov/covid19 volunteer@azdcs.gov
Parenting Assistance/Family Learning	Southwest Human Development - Birth to Five Helpline	1-877-705-5437 602-266-5976	2850 N. 24th st., Phoenix 85008	Basic Needs Drive (items delivered by Southwest Human Development), Family Assistance Fund, "Grab & Go" Meals and Basic Needs Supplies (Mon-Fri 7a - 9a), Funding for Early Care and Education Programs, Birth to Five Helpline	Mon - Fri 8am- 8pm		Most of their programs and services are targeted towards families with children ages 0-5; however, they are willing to work with anyone in need of resources	
Parenting Assistance/Family Learning	Glendale Elementary School District Family Hub Resource Center; .	623-237-7364	7301 N 58th Ave, Glendale, AZ 85301	Virtual Programming for Families & Children, Grab & Go Craft Bags, Infant Essentials, Food Resources, Family Resource Information provided;	M-F 8-4:30pm	English/Spanish	Most programs and services are targeted towards families with children ages 0-5; however, ANY family can request referrals for resources;	At this time, GESD Family Resource Centers will not be physically open to families, but we are providing resources and referrals

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Parenting Assistance/Family Learning	Benevilla Family Services and Resource Center	623-207-6016	16752 N. Greasewood St., Surprise 85378	Activities and workshops will be provided via Facebook during the COVID-19 pandemic. Preschool and Child Care services available for first responders and families in the healthcare and medical industry with children up to 12 years old.	Mon - Fri 8am-4:30pm	English, Spanish		
Parenting Assistance/Family Learning	ValleyWise Community Health Center - Maryvale	623-344-6955	4011 N. 51st Ave., Phoenix 85031	Free virtual classes. Provides information on various topics related to health, referrals, education classes and parenting activities. Utility assistance with APS and Southwest Gas ONLY, must call directly to obtain services	Office hours are limited. Checking voicemails and emails regularly	English, Spanish		
Parenting Assistance/Family Learning	Parent Assistance Center at Family Involvement Center	602-288-0155	5333 N. 7th St., Phoenix 85014	Adult & family support services, adult mental health, parent support and education, counseling, youth support services, respite	Mon - Fri 8:30am - 5pm			
Children's Developmental/Educational Services	Catholic Charities - Head Start/Early Head Start	623-486-9868	7400 W.Olive Ave. #10, Peoria, 85345	Westside Head Start, Youth Development, Foster Care, Domestic Violence, Affordable Housing, Homeless, Sex-Trafficking, Refugees, Veterans, Critical Mobile Food Pantry available twice a month	Hours may vary based on service/program. Many have moved to virtual or phone client visits	English/Spansih		Some offices and facilities are currently closed. Each program/service varies in terms of how team members are working with clients.
Children's Developmental/Educational Services	Home Visiting Programs - Parent Partners Plus	602-633-0732	2850 N. 24th St. Phoenix, 85008	Healthy Pregnancy, New Baby, Developmental Milestones for Birth - 5, Support for a child with special needs, School Readiness, Community Resources	Mon - Fri 8:30am - 5pm	English/Spansih	Families with children ages 0 - 5 years	
Children's Developmental/Educational Services	Child Care Resource and Referral	1-800-308-9000		Child care	Mon - Fri 8am-6pm Saturday 8am-12pm		Children under 13 years	arizonaenrichmentcenters
Utilities	APS	1-800-253-9405		\$100 credit towards past due bill		English, Spanish	Two months past due on bill, unexpected loss of income, higher medical or childcare expenses, or other financial hardships created by Covid-19.	
Utilities	Glendale CAP	623-930-2854	5850 W Glendale Ave, Glendale 85301	Assistance with rent/mortgage, utilities, and homeless assistance	Monday-Friday 8-4	English, Spanish		application available online at https://www.glendaleaz.com/live/city_services/citizen_assistance_programs/crisis_assistance_programs

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Utilities	St. Vincent De Paul	602-850-6948	320 W Watkins, Phoenix 85003	Utility assistance with SRP or APS bill	Monday-Friday 8-5			All appointments currently by phone
Utilities	John F. Long Family Services Center	602-262-6510	3454 N. 51st Ave, Phoenix 85031	Rent, utility, and mortgage assistance	Monday-Friday 8-5	English, Spanish	https://www.phoenix.gov/humanservicessite/Documents/Emergency%20Assistance%20Upload%20Process%20English.pdf	To schedule an emergency assistance appointment call 602-534-AIDE(2433) or 1-866-882-1778
Utilities	Sunnyslope Family Services Center	602-495-5229	914 W Hatcher Rd, Phoenix 85021	Rent, utility, and mortgage assistance	Monday-Friday 8-5	English, Spanish	https://www.phoenix.gov/humanservicessite/Documents/Emergency%20Assistance%20Upload%20Process%20English.pdf	To schedule an emergency assistance appointment call 602-534-AIDE(2433) or 1-866-882-1778
Medical/Health	MIHS Glendale Family Health Center	623-344-6700	5141 W Lamar Rd, Glendale 85301		Monday-Friday 7-5			
Medical/Health	MIHS Maryvale Family Health Center	623-344-6900	4011 N 51st Ave, Glendale 85301		Monday-Friday 7-5			
Medical/Health	Maricopa county Glendale WIC	602-506-9333	5141 W Lamar Rd, Glendale 85301	Breastfeeding support Healthy foods Nutrition information Referrals to health care and other social services		English, spanish, language services for additional languages	A form of identification, proof of address, proof of income	call 602-506-9333 to schedule an appointment or go on our website MaricopaWIC.com to request an appointment. **when requesting an appointment for a family through the website you can leave a note asking for support using their language services for families that do not speak english.
Medical/Health	Adelante Phoenix WIC	877-809-5092	7725 N 43rd Ave STE. 510, Glendale 85301	Breastfeeding support Healthy foods Nutrition information Referrals to health care and other social services		English, spanish, language services for additional languages	A form of identification, proof of address, proof of income	call 602-506-9333 to schedule an appointment or go on our website MaricopaWIC.com to request an appointment. **when requesting an appointment for a family through the website you can leave a note asking for support using their language services for families that do not speak english.

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Medical/Health	Maricopa County Maryvale WIC	602-506-7300	6850 W Indian School Rd, Phoenix 85033	Breastfeeding support Healthy foods Nutrition information Referrals to health care and other social services		English, spanish, language services for additional languages	A form of identification, proof of address, proof of income	call 602-506-9333 to schedule an appointment or go on our website MaricopaWIC.com to request an appointment. **when requesting an appointment for a family through the website you can leave a note asking for support using their language services for families that do not speak english.
COVID-19 Testing	Arizona Department of Health Services			COVID-19 Testing locations				https://www.azdhs.gov/preparedness/epidemiology-disease-control/infectious-disease-epidemiology/index.php#novel-coronavirus-testing
Tutoring/Student Supports	Big Brothers Big Sisters of Central Arizona			In-person or virtual mentoring programs. Help with homework, activities, play games, or just hang out and talk				https://www.bbbsaz.org/enroll
Tutoring/Student Supports	Boys and Girls Club - Swift Kids Branch	623-939-6952	6420 W. Maryland Ave., Glendale 85301	Day programs for Extended Learning; Power Hour (homework help, tutoring, high-yield learning activities); Torch & Keystone Club (leadership development programs); Good Character & Citizenship (skills for participating in the democratic process); Physical Fitness	Extended hours 7:30am - 6:30pm	English, Spanish	Annual membership (\$30) is required for Day Programs for Distance Learning; Ages 5 - 18	Free for members ages 13 - 18; \$60 - \$100 fee for members ages 5 - 12. Financial assistance available. Students must bring their school-provided computer and safely log into their virtual learning schoolwork. Will continue until in-person school begins. Provides 3 meals
Tutoring/Student Supports	Boys and Girls Club - Spencer D. & Mary Jane Stewart Branch	623-848-1022	6629 W. Clarendon Ave, Phoenix 85033		Temporarily closed			
Survivors Benefits	Social Security	1-800-772-1213		Survivors Benefits	8:00am - 5:30pm			Cannot report a death or apply for benefits online.